



40-42 Friars Walk  
Lewes  
East Sussex  
BN7 2XW

Tel: 0300 123 0999

Email: [foi@secamb.nhs.uk](mailto:foi@secamb.nhs.uk)

5<sup>th</sup> July 2016

Email:

Dear

I am writing in response to your enquiry under the Freedom of Information Act 2000 (FOIA) reference FOI/16/06/14.

You requested the following information:

**I work for South West Trains and am currently in the process of completing a first aid risk assessments for the stations that I manage. In this risk assessment I have been asked for some information which I hope that you could help me with please. The question is as follows: In the last 3 years how many customers have been taken seriously ill whilst on station premises? The stations which I require the information for are Woking, Farnborough, Fleet, Hook and Winchfield.**

Please see the table below which shows the number of emergency responses made to the above mentioned stations for the financial years 2013/2014, 2014/2015 and 2015/2016.

	2013/2014	2014/2015	2015/2016	TOTAL
Woking	101	128	126	355
Farnborough	22	17	36	75
Fleet	5	18	13	36
Hook	0	0	0	0
Winchfield	0	0	0	0
<b>TOTAL</b>	<b>128</b>	<b>163</b>	<b>175</b>	<b>466</b>

As you can see, SECamb has not made any responses to Hook or Winchfield stations. It may be an idea to contact South Central Ambulance Service as they may have attended incidents as these stations. They may have attended incidents at the other stations too as these areas are on the borders between the two ambulance services.

I hope you find this information helpful.

If, for whatever reason you are unhappy with our response, you are entitled to pursue any dissatisfaction through South East Coast Ambulance NHS Foundation Trust's (SECAMB) Internal Review Procedure at:

South East Coast Ambulance Service NHS Foundation Trust  
40-42 Friars Walk  
Lewes  
East Sussex  
BN7 2XW  
Email:complaints@secamb.nhs.uk

Should you remain unhappy with the outcome of any such internal review , you may request a decision from the Information Commissioner at:

The Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF

If I can be of further assistance to you, please do not hesitate to contact me, quoting the above reference number.

Yours sincerely

Freedom of Information Coordinator  
South East Coast Ambulance Service NHS Foundation Trust